

Derek & Jenifer [REDACTED]

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Re Nick Prescott of "Style Within"

Nick Prescott undertook a commission to give a facelift to our living room. The focal point would be a coal effect gas fire using an exhaust fan since we are not allowed to construct a chimney by the City Planners, who maintain tight control over our area.

Nick listened to our initial thoughts, the budget available, timing required etc as part of his Stage 1 free "initial consultation". He then developed Stage 2 with various options [6 in fact] which were described in detail, describing the "pros" and "cons", computer produced "visuals" and room plans, together with boards showing samples of fabrics, style of furniture, lighting, gas fire etc. We eventually decided on the most appropriate option, recognising that some parts of his scheme could be delayed until a "phase 2". We decided to go for Stage 3 - "Design and Full Project Management". He then provided details of contemporary gas fires that were available, and we selected a French manufactured fire. He then provided a detailed plan, a quotation, the schedule for stage payments, terms of contract etc. Nick engaged the main contractor recommended by the UK importer of the French Fires together with his own electrical contractor. It was hoped that the work would be done within one week. While the electrical work was completed on schedule, the main contractor let us down and the work was spread over several weeks. Nick maintained the single point of contact to avoid any confrontation between us and the contractor directly. Nick must have spent an enormous number of hours of his time, and well beyond his expectations in the brief.

We believe Nick is a man of ideas, and works well with clients. He is hard working, diligent, and maintains good communications. He has firm opinions, but ultimately respects the customer's wishes. He is totally reliable and a pleasure to work with and we can recommend him with confidence.

Derek [REDACTED]


[REDACTED]

2 June 2006.