

[REDACTED]
Bath
[REDACTED]

2nd October 2005

Dear Nick,

We just wanted to write to thank-you so much for the afternoon design consultation session and detailed report, which you put together for us. We were extremely impressed with all your original ideas and suggestions, and didn't expect you to cover so many rooms in so much detail. You highlighted several improvement areas, which we had never even considered, like extending the dining room to join the kitchen and adding concealed lighting in the hallway. All which will not actually be too difficult or expensive to implement.

You'll be glad to know we have already taken your advice and decorated Salim's office in much lighter colours. Painting the dark, oak woodwork in cream has made a real difference. The nursery is also coming along nicely, with animals in tasteful pastel shades - nothing too gawdy!

Thank-you again for all your helpful advice, the consultation session was definitely money well spent.

We look forward to using your services again in the future and will continue recommending you to our friends.

Yours sincerely,



Emily and Salim [REDACTED]